Mental Health Liaison Group

May 5, 1998

Honorable John D. Dingell Ranking Minority Member House Commerce Committee 564 Ford House Office Building Washington, DC 20515

Dear Representative Dingell:

As members of Mental Health Liaison Group — a coalition composed of family, consumer and provider organizations — we are writing to express our endorsement of the "Patients' Bill of Rights Act of 1998" (H.R. 3605/S. 1890).

This measure provides essential protections for consumers in the private health insurance marketplace, building on reforms in Medicare and Medicard and on recommendations by Members of Congress and the President's Commission on Consumer Protection & Quality in the Health Care Industry. For example, the legislation requires the development of quality criteria along with performance and clinical outcome measures for at-risk individuals and people with chronic and severe illnesses. If H.R. 3605 is passed, this provision will have an important positive impact on the health care provided to adults with severe mental illnesses, children with serious emotional disturbances and other people with significant mental disorders who are increasingly being served in managed care settings.

The bill reforms the utilization review process to require the use of trained personnel, assures fair appeals, guarantees access to emergency and urgent care services and holds health plans accountable for their decisions. In addition, where medically necessary, S. 1890 permits consumers to go outside of a closed drug formulary to access critically needed medications.

Given the history of insurance discrimination against people with mental disorders and the serious problems associated with the delivery of mental health care by HMOs, the "Patients' Bill of Rights Act" represents a critical step forward.

Sincerely,

American Association for Marriage and Family Therapy American Association for Psychosocial Rehabilitation

National organizations representing consumers, family members, advocates, professionals and providers of water Newbould, American Psychological Association, 750 First Street, NC, Washington, DC 20002

American Association of Pastoral Counselors

American Association of Private Practice Psychiatrists

American Board of Examiners in Clinical Social Work

American Counseling Association

American Federation of State, County and Municipal Employees

American Group Psychotherapy Association

American Nurses Association

American Orthopsychiatric Association

American Psychiatric Association

American Psychiatric Nurses Association

American Psychoanalytic Association

American Psychological Association

Anxiety Disorders Association of America

Association for the Advancement of Psychology

Association for Ambulatory Behavioral Healthcare

Association of Bchavioral Healthcare Management

Bazelon Center for Mental Health Law

Children and Adults With Attention Deficit Disorders

Child Welfare League of America

Clinical Social Work Federation

Corporation for the Advancement of Psychiatry

Family Service America

International Association of Psychosocial Rehabilitation Services

National Association for Rural Mental Health

National Association of Homes and Services for Children

National Association of Protection and Advocacy Systems

National Association of Psychiatric Treatment Centers for Children

National Association of School Psychologists

National Association of Social Workers

National Council for Community Behavioral Healthcare

National Mental Health Association